



Arizona Ombudsman-Citizens' Aide

3737 N. 7th St., Ste. 209
Phoenix, Arizona 85014
(602) 277-7292 (800) 872-2879

December 24, 2009

Leanna Roberson
999 E. Baseline Road
Apt. 2220
Tempe, AZ 85283

Dear Ms. Roberson:

Recently you contacted our office requesting assistance with your Child Protective Services (CPS) case that involves your teenage daughter. In your conversation, you mentioned that the agency scheduled your daughter to return to your care however, that plan has recently changed due to a new child abuse and/or neglect report.

I contacted the CPS unit supervisor, Christa Morgan, and spoke with her about the situation. In light of the recent report, the agency is proceeding cautiously and has stopped all visits between you and your child until which time they can be handled in a supervised and therapeutic setting. I understand from Ms. Morgan that the provider has been selected and that the request for services is complete. At this time, the caseworker is waiting to hear from the provider on when the visits can begin. Until that time there is to be no contact between you and the child due to the nature of the concerns stemming from the report of November 2009.

I request that at this time you wait to hear from the caseworker regarding the start of the supervised and therapeutic visits. If you do not hear from the worker and/or the provider by the first week of January 2010 please let me know and I will look into the matter again. You may reach me at (602) 285-9136, ext. 27.

Sincerely,

Kara VanHise

Kara VanHise
Assistant Ombudsman – Child Protective Services
Ombudsman - Citizens' Aide